

Admin Fee FAQ

We feel honored to support you as you safely navigate a changing world. Thank you for your commitment to our clinic and for entrusting us with your children's care.

Why did Integrative Pediatrics institute the admin fee?

Because our unique practice honors informed consent, we incur a significant amount of lost revenue in relation to the reduced number of vaccines given to patients. Because of the associated lost revenue and continuously rising business costs, the fee helps the clinic to remain open. The admin fee further allows us to continue practicing as we have by standing up for your rights to informed consent and medical freedom, and by providing comprehensive, integrative, and personalized care.

For further explanation, please see Dr. Paul Thomas' short video:
<https://youtu.be/DFEmf2YE5DQ>

When was the admin fee first implemented?

September 1, 2019

How does the admin fee support my children?

We are dedicated to you and how we care for your children! With the institution of the admin fee, we can continue to practice as we have as a holistic and integrative pediatric clinic. Not only does the admin fee allow us to partially make up for the lost revenue, but it also allows us to:

- Educate on, and recommend, natural remedies, nutritional supplements, natural alternatives, and non-pharmaceutical approaches to your children's healthcare.
- Provide the opportunity to order specialty tests that are not otherwise easily accessible, and to provide them at wholesale cost with a comprehensive review of test results.

- Offer in-depth informed consent while allowing us the time to work with you and your family's desire for an alternate vaccine plan after reviewing the CDC schedule.
- Continue to fight behind the scenes for your rights to both informed consent and medical freedom.
- Offer free admission to any courses taught by Integrative Pediatrics.
- Provide patients with same-day appointments as available, as well as completing administrative forms outside the ordinary scope of pediatric care.

When is the admin fee due?

Admin fees are due annually by the patient's anniversary date. If paid in full by the due date, we would like to offer you a 10% discount. If arrangements are needed, the full payment may be broken up according to your payment plan. Please contact the billing department to arrange payment plans, if needed: (971) 317-0211.

My child has not been in for awhile. Am I still required to pay the admin fee?

Yes. Admin fees are an annual commitment. If your child has not been seen for an annual well-child visit, please contact the front desk as soon as possible to schedule.

What can I do if I miss a payment?

Please remit payment as soon as possible via cash, check, or credit card. For balances more than 30 days late, please contact the billing department at (971) 317-0211. If you have not already provided a credit card number to keep on file in our secure portal system, please provide the information as soon as possible to avoid any missed payments in the future. Patients receive statement notifications by Athena portal, phone calls, and text messages. To avoid missing statements, we request patients to record due dates in their personal calendar, check the portal regularly, while also making sure their mailing address and phone number are up to date, and that they have authorized their Athena portal to send them text messages.

Payments which are late by (30) days may be subject to late fees. We send (3) separate statements for missed payments. If payment is still not received after the

third statement, a fourth and final notice will be mailed before referring the account to an outside collections agency. Because the program was new to our patients, we have avoided sending accounts to collections for admin fees not received. As of December 1, 2021, we will apply the rule stated in the financial policy.

I am committed to the practice and want to show my support in more ways. What else can I do?

- Continue scheduling well-child visits annually as well as coming in for any other medical needs your children have.
- Refer your friends and family to us if they are looking for an informed consent provider.
- Bookmark **doctorsandscience.com** where Dr. Paul hosts his show, *Against the Wind: Doctors and Science Under Fire*. Become a member of *Against the Wind* for exclusive access to many benefits including Dr. Paul's presentations, free E-books, and weekly LIVE Q & A with Dr. Paul. Subscribe to his YouTube channel: Dr. Paul.

Thank you again for your commitment to the practice and virtues of both informed consent and medical freedom. We feel honored to serve you and to continue paving safe passage through a changing world.

Sincerely,

Your Family at Integrative Pediatrics